



Company Policy

QDP001



Do the
right thing



Be the
difference



Love our
customers



Never
settle



Look
forward

Company Policy

1. **PURPOSE**

To detail the company policy of Dale Power Solutions Ltd.

2. **SCOPE**

This policy covers all operations and activities undertaken by Dale Power Solutions Ltd.

3. **PROCEDURE**

This procedure is to establish and maintain the correct level of operating procedures with clearly defined responsibilities throughout the Company which, in turn, enables us to provide products and services to satisfy and exceed the needs and expectation of our customers.

4. **PROCEDURE**

- 4.1 The Board and Senior Management Team are exemplar leaders in ensuring that all operations of Dale Power Solutions achieve the highest level of customer satisfaction whilst maintaining applicable statutory, regulatory compliance and standards achieving the respect of all interested parties.
- 4.2 Actions taken by all company employee's affect the quality of our products and services. It is therefore every employee's responsibility to contribute to an effective management system. To ensure that a suitable framework exists, a management system with clearly stated roles, responsibilities and procedures has been established and implemented. This management system, QUENSH, needs to reflect the way our customer requirements and business needs change.
- 4.3 The Board and Senior Management Team using all relevant input will undertake the maintenance of QUENSH.

5. **OUR VISION**

Our vision is to become the power solutions partner of choice for our customers by getting it right first time, every time.

6. **COMPANY POLICY STATEMENT**

Our purpose is to exceed the expectations of our customers by providing innovative solutions, technologies and services focusing on price, delivery and quality within our chosen markets.

To realise this goal we are committed to continuous improvement through business risk analysis to achieve excellence in safety, quality, energy management, reliability, and protecting the environment through minimising our environmental impact and prevention of pollution, preventing injury and ill health in all our business activities in so far as is reasonably practicable.

We can only achieve our business objectives by working with our customers, suppliers and other interested parties in ensuring the operational performance of our activities achieves best practice in leadership, quality, safety, health, environment, sustainability, and the management of energy usage and energy efficient products and services.

We are committed to providing sufficient and appropriate technological, financial and physical resources, consultation and participation of employees, and developing and using the talents, skills and energy of our employees in providing our customers, internal and external, this level of excellence while meeting all applicable statutory regulatory and other requirements.

Our strategic goals and environmental aspects are established and reviewed by annual management review and communicated to relevant interested parties.



Gavin Hepburn
CEO

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